PACRR Scoring

For each item response: 1 = strongly disagree, 2 = agree, 3 = neutral, 4 = agree, and 5 = strongly agree

Reverse scored items (1, 2, 3, 6, 10): transpose 5=1, 4=2, 2=4 and 1=5.

Total score: overall mean of all items - higher scores reflect more positive attitudes toward CR and referral

The **four subscales** of the PACRR are:

1. referral norms (items 1, 2,3,4,5,6)
2. preference to manage patients independently of CR (items 7, 12,13,14,15, 16,18)
3. referral processes (items 9, 10), and
4. perceptions of program quality (items 8, 11, 17, 19)

You can create mean subscale scores for each, where at least 80% of items were completed.

You can do content analysis of open-ended responses.